

OWNER'S MANUAL

Bob Standard



Congratulations!

Congratulations on your new intelligent floor cleaner! Bob is now at your service. To see Bob at his best, please read the Quick Start Guide and this manual thoroughly. Welcome to the bObsweep family and happy cleaning!

If you have any questions or concerns, feel free to contact our helpful team at support@bobsweep.com or 1-888-549-8847 for support in the US & Canada.

Our hours are Monday – Friday 9 am – 5 pm, PST.

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Important Safety Instructions

Basic safety precautions should always be followed, including the following:

Read ALL instructions before use.

- To protect against electrical shock, do not immerse any part of Bob — with the exception of his mopping cloth — into water or other liquids.
- Unplug Bob from outlet when not in use and before conducting maintenance.
- Do not operate Bob or his charging station if they have been damaged in any way. If Bob is not working as he should, or has been dropped, damaged, left outdoors, or dropped in water, contact our customer care center at support@bobsweep.com.
- Do not handle Bob or his charging station with wet hands; use only on dry surfaces.
- Do not use Bob outdoors.
- Bob is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.
- Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord itself.
- Do not mutilate or incinerate the battery, as it will explode at high temperatures.
- Do not attempt to open Bob's charging station. Repairs on his station should only be carried out by our qualified customer care center.
- Do not expose Bob's charging station to high temperatures or allow moisture or humidity of any kind to come into contact with it.
- Do not let Bob pick up toxic materials (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. Do not use Bob to pick up flammable or combustible liquids such as gasoline, nor use him in areas where they may be present.
- Do not use Bob in an enclosed space filled with vapors given off by oil-based paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Leaks from battery cells can occur under extreme usage or temperature conditions.

- If the liquid gets on skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.
- Do not use Bob for anything other than his intended purpose, as specified in this manual.

Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

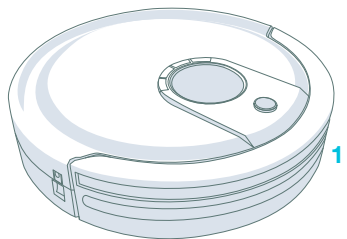
The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

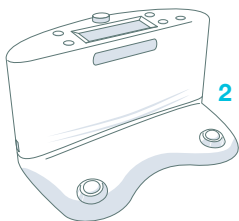
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

What Comes in Bob's Box?

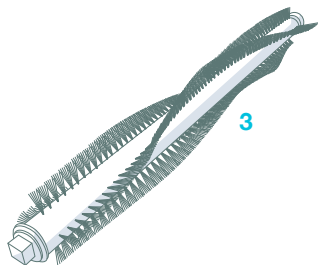
- 1 Bob, Your Intelligent Floor Cleaner
- 2 Charging Station
- 3 Main Brush (Spare)
- 4 Charging Adapter
- 5 Remote Control
- 6 Flat Head Screwdriver
- 7 2 Side Brushes (1 Spare)
- 8 Cleaning Tool
- 9 Pack of Screws and Blindfold Stickers
- 10 Mop Attachment
- 11 2 Microfiber Mopping Cloths
- 12 HEPA Filter (Spare)
- 13 Owner's Manual, Quick Start Guide, and Warranty Card
- 14 Bumper Stickers
- 15 Decals



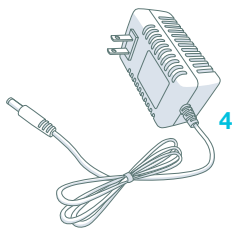
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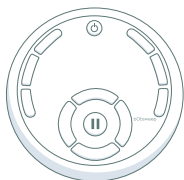
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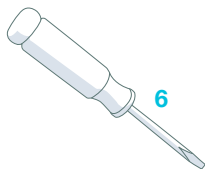
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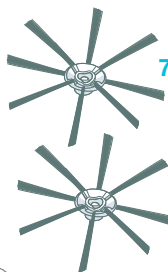
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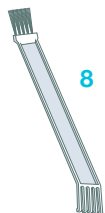
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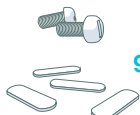
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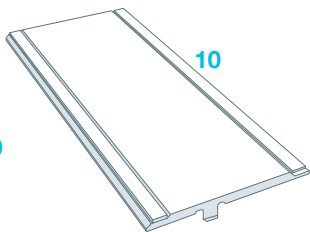
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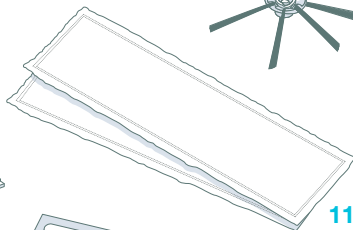
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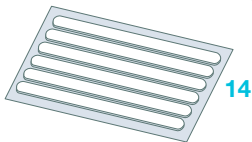
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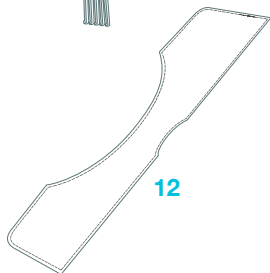
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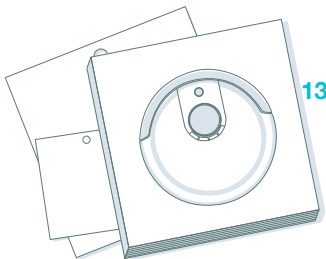
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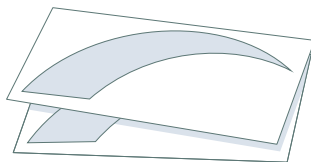
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12



13

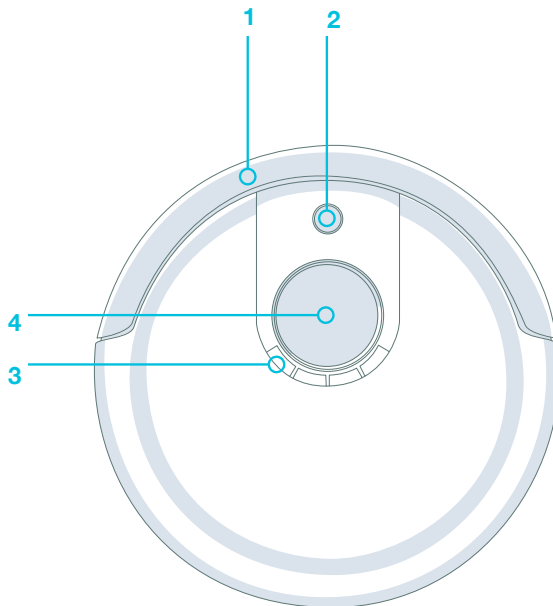


15

Bob's Anatomy

Top View

- 1 Bumper
- 2 Transmitter
- 3 Cover Buttons
- 4 Display Screen



Bottom View

1 Charging Plates

2 Front Wheel

3 Side Brush

4 Main Brush

5 ON/OFF Switch

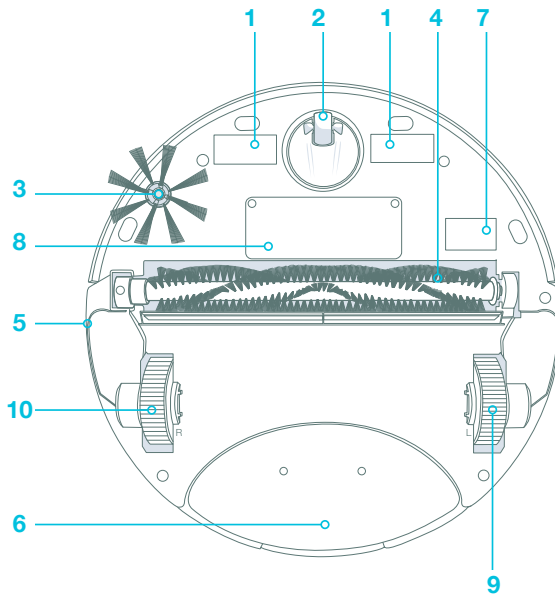
6 Dustbin

7 UV Lamp

8 Battery

9 Left Wheel

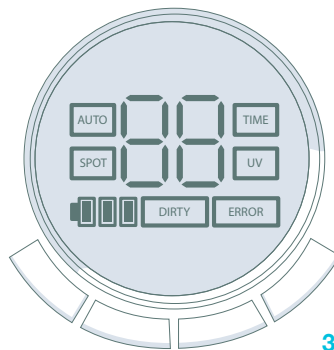
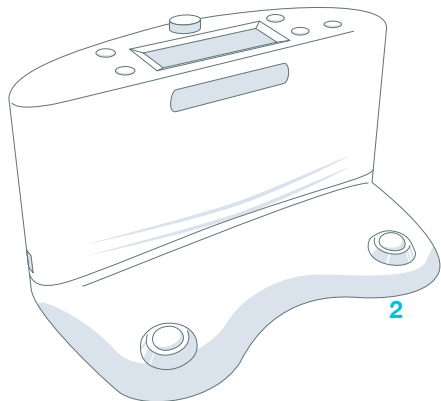
10 Right Wheel



1 Remote Control

2 Charging Station

3 Display Screen



Cover Buttons



Select Bob's cleaning mode



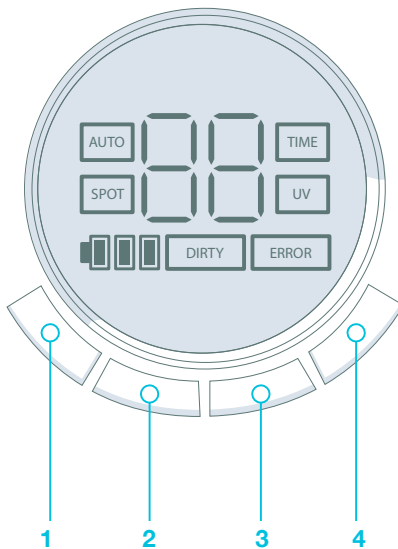
Select Bob's cleaning program



Turn UV lamp OFF/ON



Send Bob to clean

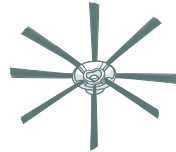
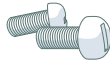


**Get Bob
Ready to Clean**

Install Bob's Side Brush

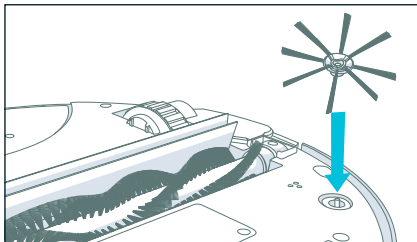
Before Bob's first clean, you must install his side brush, which allows him to sweep along corners, walls, and other hard-to-reach places.

You will need the following materials, all of which are included inside Bob's box: a flat head screwdriver, a short screw, and a side brush.



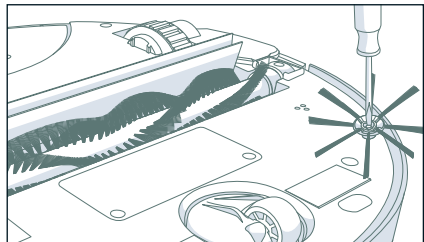
1

Flip Bob over onto a flat surface. Place the side brush over the empty socket on Bob's underside.



2

Secure Bob's side brush using the flat head screwdriver and short screw.



You may use the additional side brush and screws as spares.

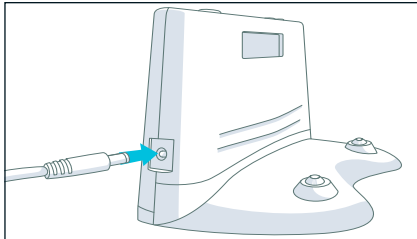
Charge Bob

After installing Bob's side brush, you must set him to charge.

To charge Bob:

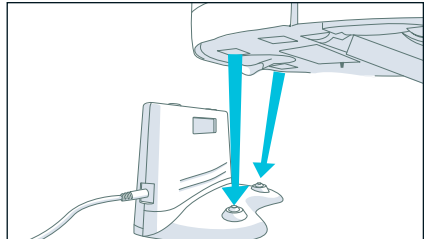
1

Plug the charging adapter into the side of the charging station.



2


Place Bob on his charging station with the metal plates on his underside sitting on top of the nodes on his station.

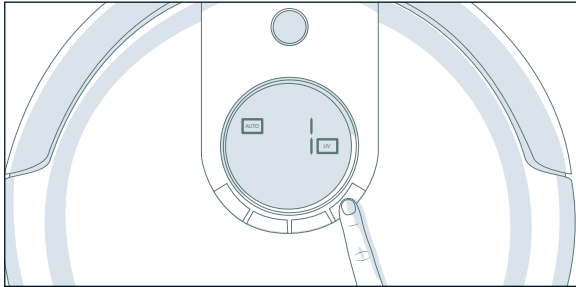


The charging station will save its last settings for up to 8 hours after being disconnected or turned off.

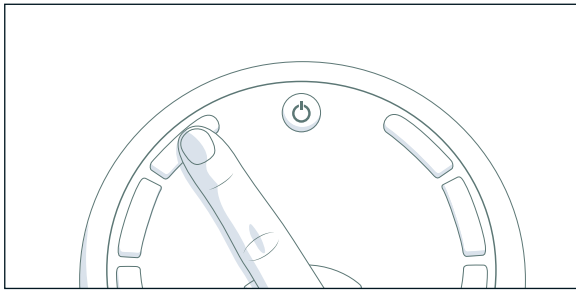
If Bob can't find his charging station on his own, the station needs to be synced (see page 32).

Bob's First Clean

Bob is now ready to clean! First, remove the clear plastic cover on Bob's power switch and flip his power switch ON. Then, press the  button on his cover — or AUTO on his remote — and he will clean on his default setting (Robot mode).



OR



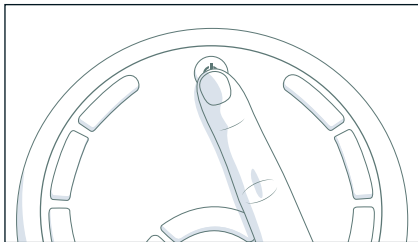
Standby Mode

If Bob is left idle without charging or cleaning, his screen will go blank and he will enter standby mode to preserve his battery. In standby mode, Bob will remain asleep. You can also put Bob in and out of standby mode by pressing the power button on his remote.

To get Bob back to cleaning:

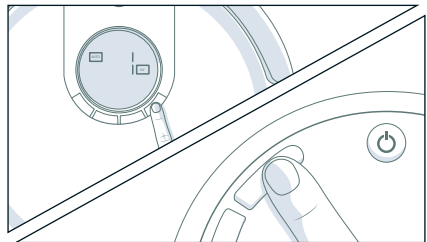
1

To wake Bob, press any button on his cover or the power button on his remote.



2

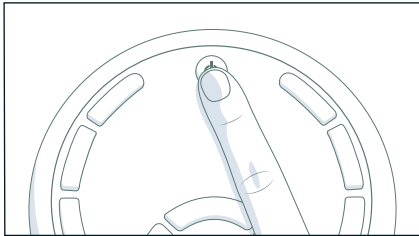
Press the >|| button on his cover or AUTO on his remote.



To send Bob to his charging station:

1



To wake Bob, press any button on his cover or the power button on his remote.

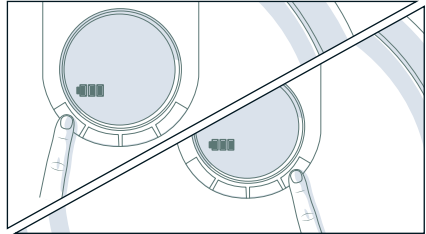


2

Press CHARGE on his remote.

OR

Press the  button on his cover until the battery bars light up on his screen, and then press .



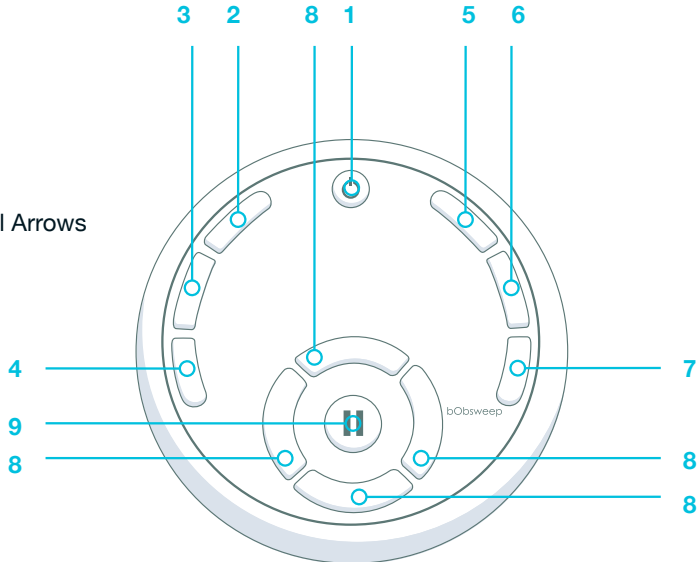
Remote Control

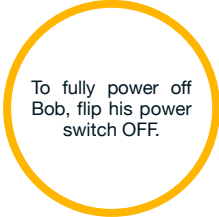
Remote Control

Bob's remote requires 2 AAA batteries (not included). Remove the batteries if you are not using the remote on a regular basis. Keep the remote at a normal room temperature.

Bob's remote has the following buttons:

- 1 Power
- 2 Auto
- 3 Corners
- 4 UV
- 5 Spot
- 6 Charge
- 7 Speed
- 8 Navigational Arrows
- 9 Pause





To fully power off
Bob, flip his power
switch OFF.

Power

- Puts Bob in and out of standby mode

Auto

- Bob will clean on his default setting (Robot mode)

Corners

- Bob will clean along corners and walls (Wall Track™ mode)

UV

- Turns Bob's UV light OFF and back ON again

Spot

- Bob will clean a small area by traveling in a circle (Spiral Track™ mode)

Charge

- Sends Bob to his charging station

Speed


- Alternates between Bob's two speeds

Navigational buttons

- Guide Bob forward, backward, left, or right

Pause

- Pauses or resumes Bob's movement



Hold down the navigational buttons to keep Bob moving in the desired direction.

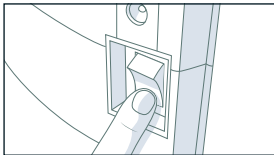
Syncing Bob's Remote

You will need to sync the remote if Bob is not responding to its commands. When you do this, make sure Bob is not on his charging station.

To sync Bob's remote:

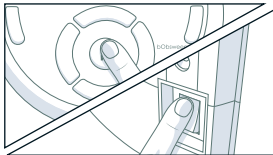
1

Flip Bob's power switch OFF.



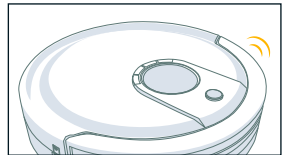
2

While holding down the PAUSE button on the remote, flip Bob's power switch ON.



3

Bob will chirp twice to let you know the sync was successful.

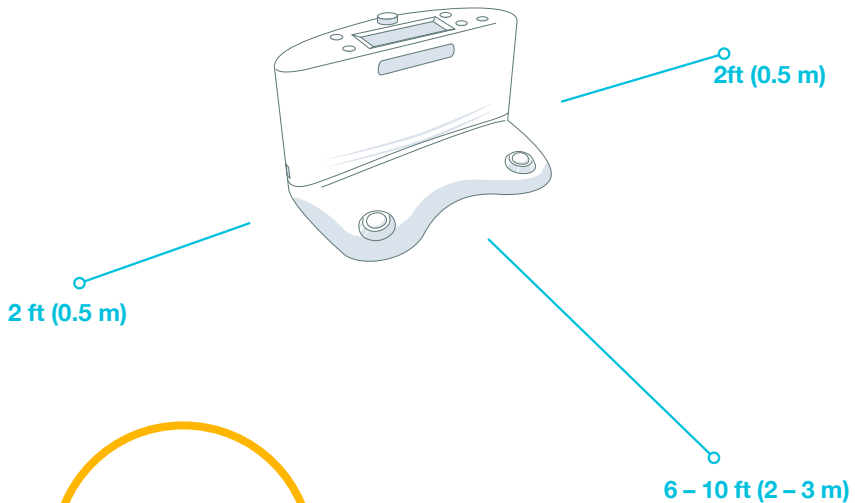


If you do not hear Bob chirp, repeat the process.

Charging Bob

Charging Station Placement

- Position the charging station against a wall on a hard, flat surface.
- Make sure there is at least 10 feet (3 m) of open space to the front and 2 feet (0.5 m) to the sides.



The transmitter on Bob's station should be clean and free of dust.

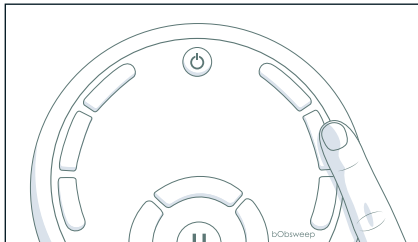
Auto Charging

To send Bob to charge:



Bob automatically returns to his charging station when his battery reaches 15% capacity.

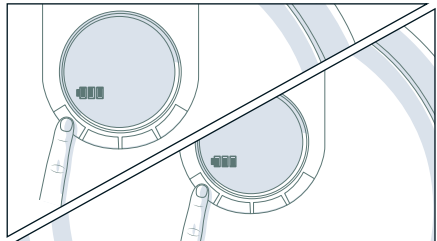
1

You can also send him to his charging station at any time by pressing the CHARGE button on his remote.



2

Alternatively, you can press the  button on his cover until the battery bars light up on his screen, and then press the  button.



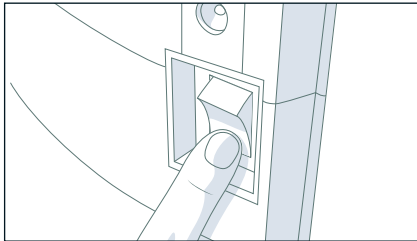
Syncing Bob's Charging Station

You will need to sync the charging station if Bob has trouble finding it. When you do this, make sure he isn't on his charging station.

To sync the charging station:

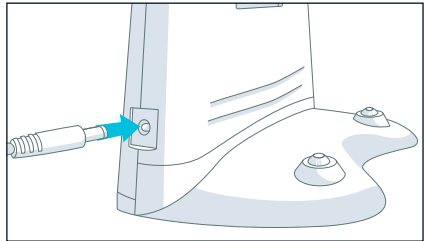
1

Flip Bob's power switch OFF.



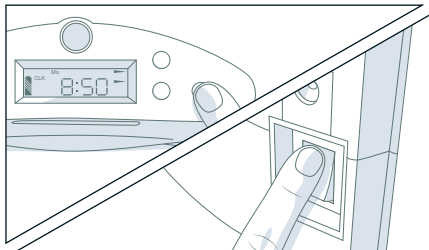
2

Plug the charging adapter into the charging station.



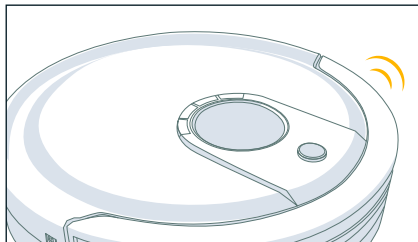
3

While holding down the Adjust/Select button on the charging station, flip Bob's power switch ON.



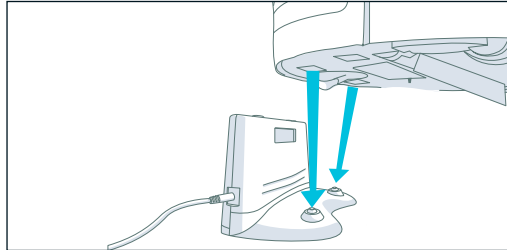
4

Bob will chirp twice to let you know the sync was successful.

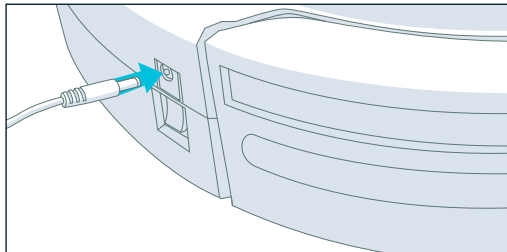


Manual Charging

To charge Bob manually, place him on his charging station with the metal plates on his underside sitting on top of the nodes on his station.

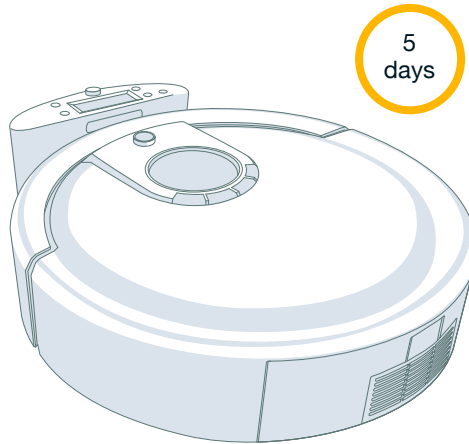


Alternatively, unplug the adapter from the charging station and plug it directly into the inlet above Bob's power switch.



Conserving Bob's Battery

Bob should not sit on his charging station for more than 5 days with his power switch ON. If you will not be using him at least once every 5 days, flip his power switch OFF and remove him from his station.



To conserve Bob's battery, flip his power switch OFF and remove him from his station.

Cleaning Modes

Cleaning Modes

Auto Settings

Bob is equipped with three automatic cleaning modes:

- **Auto 1:** Robot (~60 min)
- **Auto 2:** Quick Clean (30 min)
- **Auto 3:** Touch Up (15 min)

Bob will return to his charging station after every cleaning mode. Choose the setting that best suits your needs.

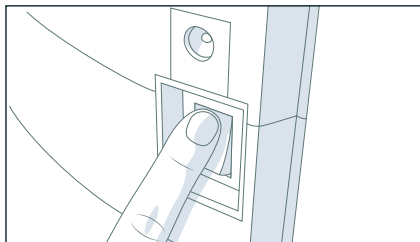
Auto 1: Robot (~60 min)

This is Bob's default cleaning mode. Bob will thoroughly cover a large area for about an hour.

To select this setting:

1

Flip Bob's power switch ON.

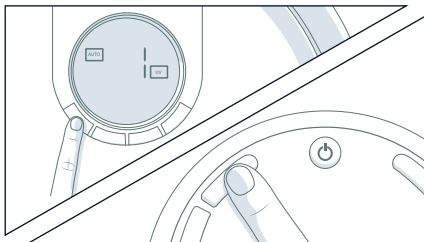


2

Press  on Bob's cover.

OR

Press AUTO on Bob's remote.




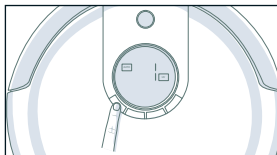
Auto 2: Quick Clean (30 min)


Bob will quickly and efficiently clean a medium-sized area for 30 minutes.

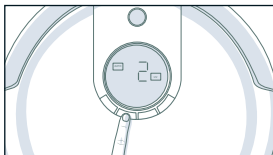
To select this setting:




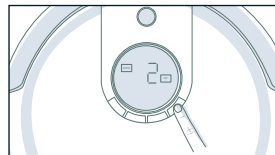
Press  on Bob's cover until you see the word AUTO on his screen.



Press  until Bob displays the number 2.



Press  to confirm your selection.




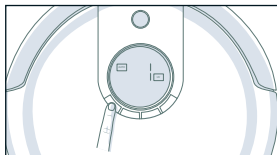
Auto 3: Touch Up (15 min)

Bob will dash across a small area for 15 minutes.


To select this setting:

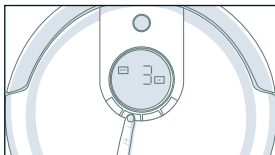
1

Press  on Bob's cover until you see the word AUTO on his screen.




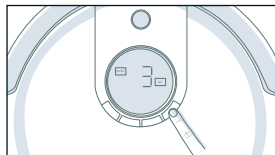
2

Press  until Bob displays the number 3.




3

Press  to confirm your selection.




Spot Cleaning: Select Bob's targeted cleaning pattern


1

Press  on Bob's cover until you see the word SPOT on his screen.

2

Press  once, twice, or three times to choose Bob's movement pattern.

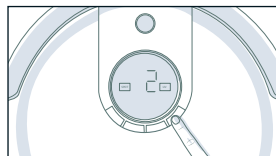
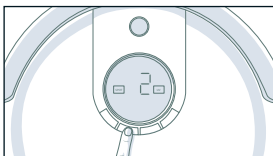
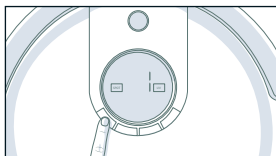
3

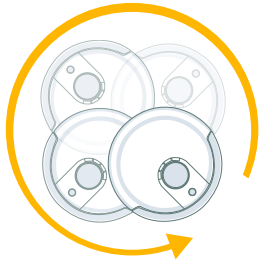
Press  to confirm your selection.

1 = Spiral Track™

2 = Waffle Track™

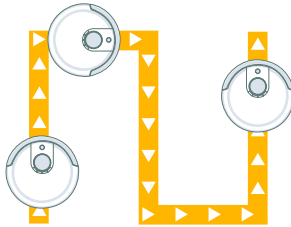
3 = Wall Track™





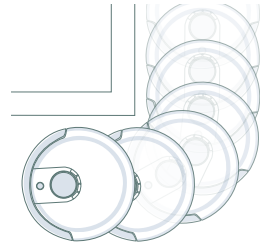
Spiral Track™ (~4 min)

Bob will target a 5 x 5 ft (1.5 x 1.5 m) spill zone by spiraling outward from the center, and then reversing his movements.



Waffle Track™ (~4 min)

Bob will target a 6 x 5 ft (2 x 1.5 m) spill zone by tracing a grid pattern.

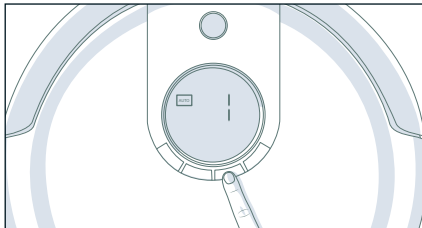


Wall Track™ (~10 min)

Bob will travel along the perimeter of your home.

UV Light

The UV feature is enabled by default. Before sending Bob to clean, the UV light can be enabled or disabled by pressing the UV button on his cover. Bob's UV light can also be toggled on and off while Bob is cleaning.



The UV light is only visible while Bob is cleaning.






Cleaning Schedule

Set Schedule on Charging Station

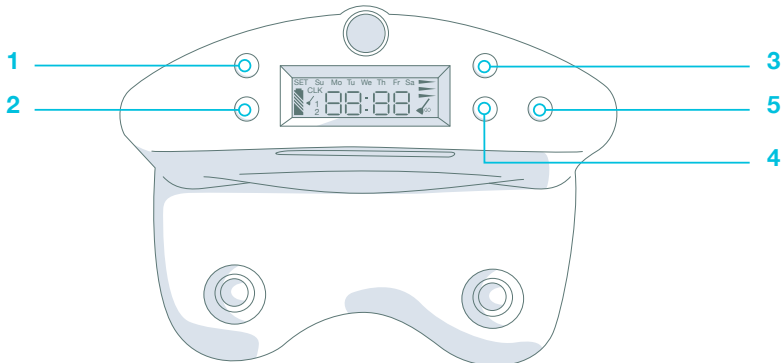
Bob can be programmed to start cleaning on the time and days of your choosing through his charging station.

Bob's cleaning schedule is permanently recorded in his memory. Removing and replacing Bob's battery will require reprogramming Bob's cleaning schedule.

There are 5 buttons on Bob's charging station:

- 1  On/Off
- 2  OK/Cycle
- 3  Current Time
- 4  Schedule
- 5  Adjust/Select

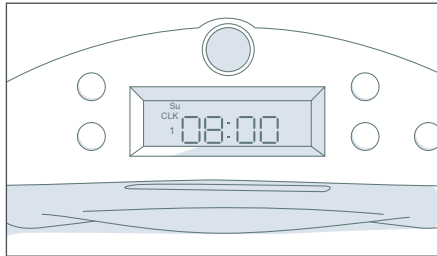
These buttons are used to set Bob's time & cleaning schedule.



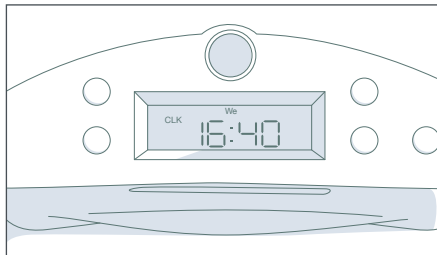
Set Current Time & Day

Bob uses a 24-hour clock. If you want Bob to start cleaning at 8:00 am, set his scheduled time to 08:00. If you want him to start at 8:00 pm, set it to 20:00. The charging station's default time is 8:00 am, Sunday.

The station displays 08:00 when plugged in for the first time.



The station reads Bob's internal clock when the two are synced.



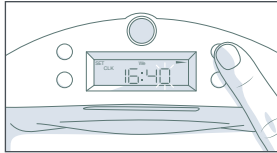
To set the current time and day on Bob's charging station:

Make sure Bob's power is switch is ON.

Set the minutes:

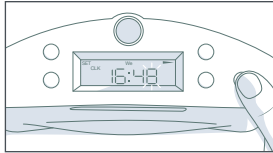
1

To set the minutes, press the ⌚ button once. The words SET and CLK will turn on.



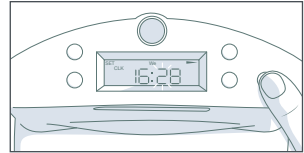
2

The first minute digit will start flashing. Use the Adjust/Select button to select the current minute's first digit.




3

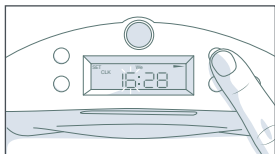
Press the ⌚ button to move on to the next minute digit. Use the Adjust/Select button to adjust the second minute digits.



Set the hour:

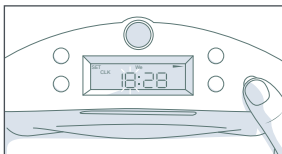
4

After setting the minutes, press the  button again to set the hours.




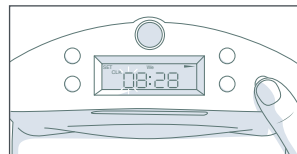
5

The first hour digit will start flashing. Use the Adjust/Select button to select the current hour's first digit.




6

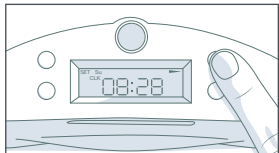
Press the  button to move on to the next hour digit. Use the Adjust/Select button to adjust the second hour digits.



Set the day:

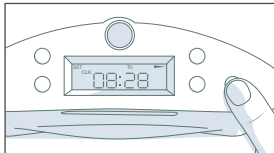
7

Press the  button again and the icon for the first weekday Su (Sunday) blinks.



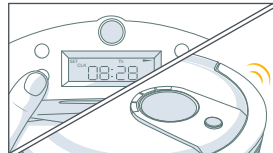
8

Use the Adjust/Select button to select the current day.



9

Press OK/Cycle to save. Bob will chirp to let you know the time setup was successful.



Weekdays are defined as:

Su = Sunday Mo = Monday Tu = Tuesday We = Wednesday
Th = Thursday Fr = Friday Sa = Saturday

Only press OK/Cycle after you've completely finished choosing your desired settings.

Set Bob's Cleaning Schedule


After setting the current time and day on Bob's station, you can program Bob's cleaning schedule.

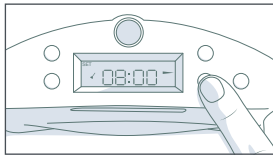
To set Bob's cleaning schedule:

Make sure Bob's power switch is ON.

Set the minutes:

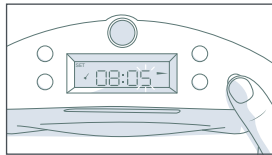
1

To set the minutes, press the  button once. The word SET and a broom icon will turn on.




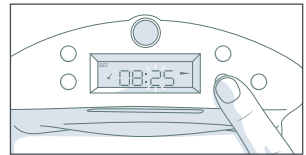
2

The first minute digit will start flashing. Use the Adjust/Select button to select minute's first digit.




3

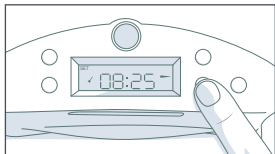
Press the  button to move on to the next minute digit. Use the Adjust/Select button to adjust the second minute digits.



Set the hours:

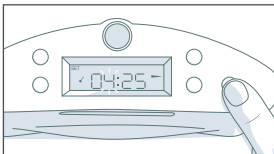
4

After setting the minutes, press the  button again to set the hours.




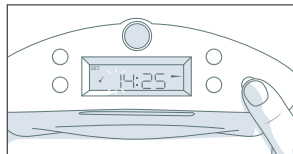
5

The first hour digit will start flashing. Use the Adjust/Select button to select the hour's first digit.



6


Press the  button to move on to the next hour digit. Use the Adjust/Select button to adjust the second hour digit.



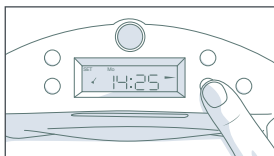
You can choose any and all weekdays for cleaning. Bob starts his cleaning at the selected time (e.g. 14:30) on all programmed days (e.g. Mo, Tu, Th).

Set the day:

7

Press the  button until the icon for the first weekday blinks.

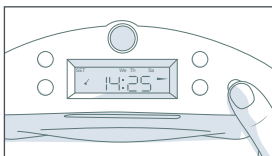
Each weekday blinks for 5 seconds, and then remains solid. Once solid, the day is selected.



8

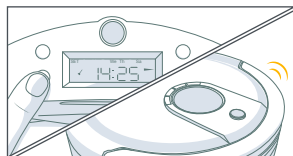
Use the Adjust/Select button to move on to the next day. If you would like to skip a certain day, press the Adjust/Select button while the weekday icon is still blinking.

To deselect a day, scroll past it using the Adjust/Select button.



9

When all desired days are selected, press OK/Cycle to save. Bob will chirp to let you know the schedule setup was successful.




When Bob is scheduled to clean, a small broom icon will appear on the station's screen's middle left. If Bob is scheduled to clean, he will leave his station even if he hasn't finished charging.

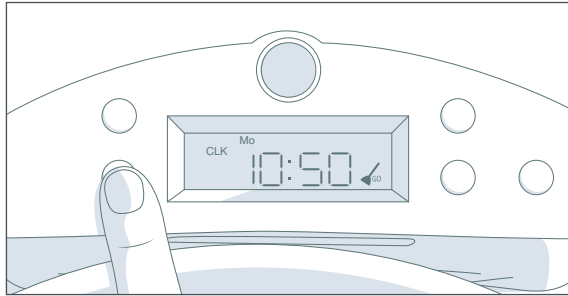
Auto-Resume


Among the unique features that set Bob apart from other robotic vacuum cleaners is auto-resume mode. Auto-resume enables Bob to get back to work as soon as his battery is fully recharged.

To activate auto-resume mode:

- Press OK/Cycle on Bob's charging station. A broom icon and the word GO () will light up at the bottom right corner of the station's screen.

This means Bob is on auto-resume and will automatically resume cleaning when his battery reaches full charge.



While the broom icon and GO () are lit, Bob leaves his charging station and begins cleaning EVERY TIME his battery is full. Once activated, auto-resume stays in effect until it is turned off by you.

To disable auto-resume, press OK/Cycle once more. The broom icon and GO will disappear.

**Parts
&
Maintenance**

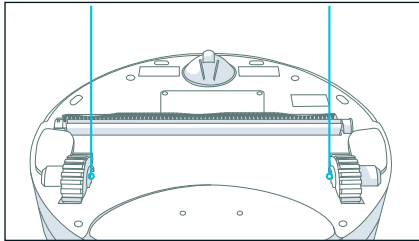
Mop

Bob's microfiber mopping cloth can pick up dirt while both wet and dry.

To install Bob's mop attachment:

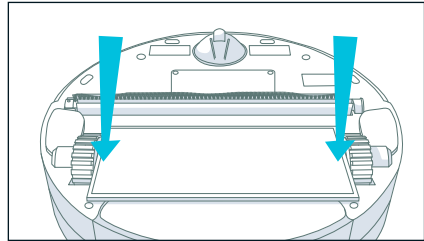
1

Hold the mop with the prongs near the top. Align the two prongs of the mop attachment between Bob's left and right wheels.



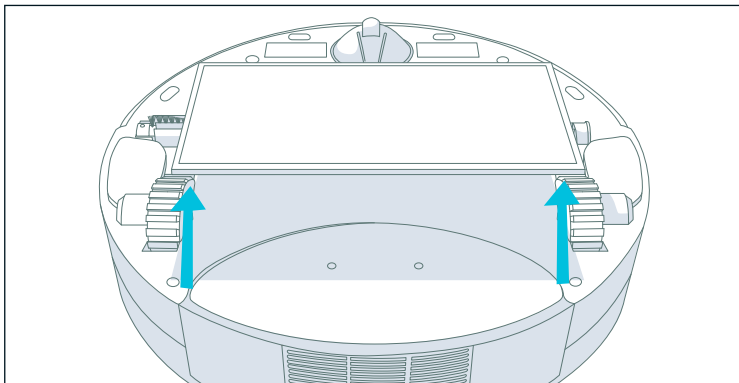
2

Press down on the mop attachment until both sides are secured.



You may dampen Bob's mopping cloth with water or cleaning liquid before placing it on his mop attachment.

Remove the mop attachment when Bob is cleaning carpets or rugs. To do so, gently press the prongs inward and lift the attachment up.



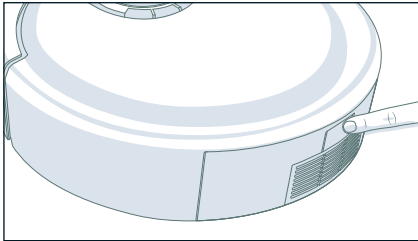
Bob's microfiber mopping cloth can be washed manually or in the washing machine. A spare cloth is provided in Bob's package.

Dustbin

To empty the dustbin:

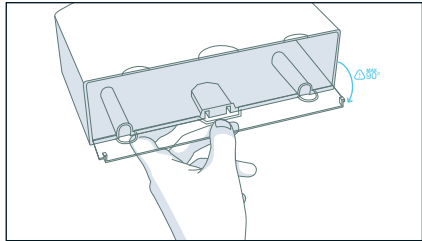
1

Push the center button on Bob's back to release the dustbin, then slide the dustbin out.



2

Hold the dustbin in one hand and using the other hand carefully open the plastic gate upto a 90 degree angle to empty the bin.

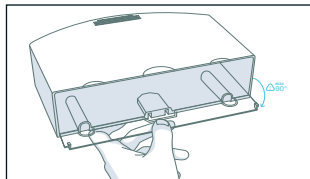


Make sure the filters do not fall out of the dustbin as you empty it.

To clean the dustbin:

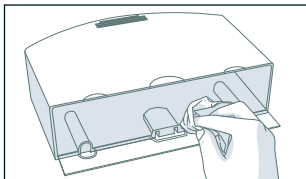
1

Open the plastic gate (see page 60, step 2).



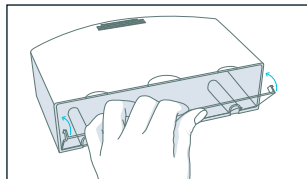
2

Wipe the dustbin with a dry cloth, or brush it with Bob's cleaning tool.



3

When done, close the plastic gate (line the prongs on the sides of the plastic gate and shut it slowly to avoid breakage). Slide the dustbin back into Bob.



Never wash the dustbin,
nor fill it with water or any
other liquid.

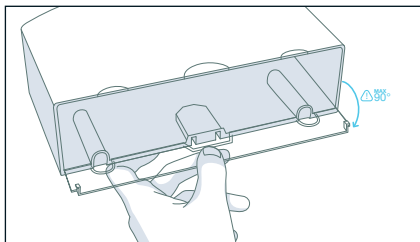
Filters

Three filters are located inside the dustbin's ceiling. These filters capture fine particles and allergens, and prevent them from escaping the dustbin.

To remove the filters:

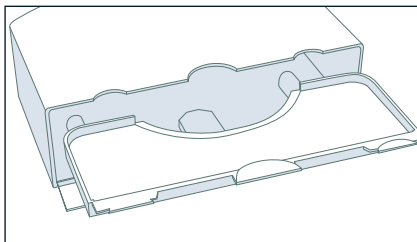
1

First, eject the dustbin and open the plastic gate (See page 60, step 2).



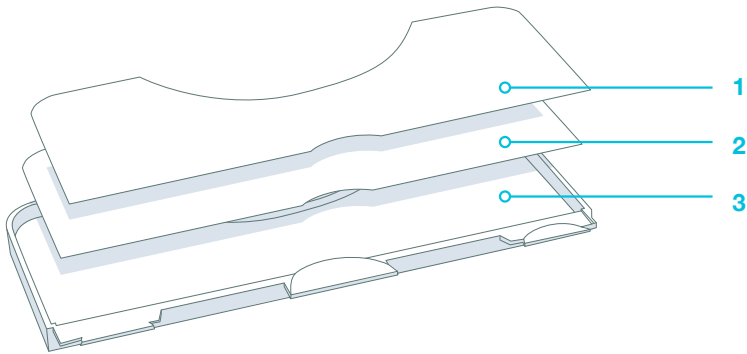
2

Then, pull the filter frame out.



You will see three filter layers:

- 1 High efficiency filter
for sub-micron particles
- 2 Electrostatic filter
for fine particles
- 3 Mesh filter
for larger particles



Use the cleaning tool to brush dust off the filters. If you are using Bob regularly, it is recommended that you change his filters about once every 6 months.

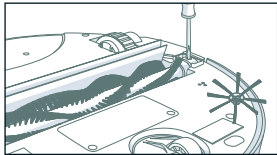
Main Brush

It is recommended that you remove and clean Bob's main brush on a weekly basis.

To do so:

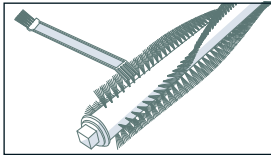
1

Use a flat head screwdriver to remove the screw securing Bob's main brush.



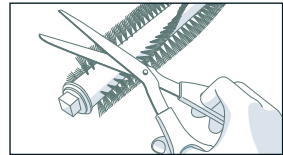
2

Use the cleaning tool to remove debris from the ends of the brush as well as the brush compartment.



3

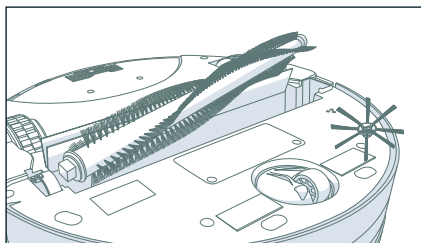
You may use a pair of scissors to cut away hair or thread wrapped around the brush, or a pair of tweezers to remove congestion from the notches where the main brush is held.



To reinstall the main brush:

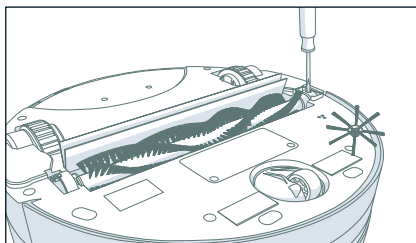
1

Replace the brush cap and insert the square end of the brush into the square notch inside the brush compartment.



2

Lower the brush into place and re-tighten the screw.

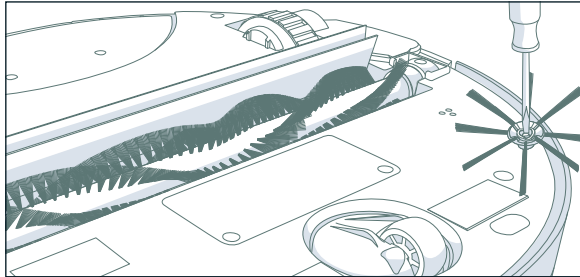


Side Brush

Bob's side brush extends his reach and allows him to sweep along corners and walls. When Bob is first delivered to you, his side brush is not installed.

To do so:

Use the flat head screwdriver and short screw included in Bob's box to secure the side brush into the empty socket on Bob's underside.

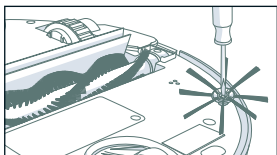


It is recommended that you remove and clean Bob's side brush on a weekly basis.

To do so:

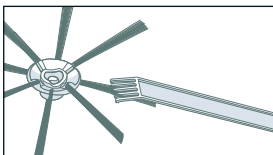
1

Remove the side brush using a flat head screwdriver.



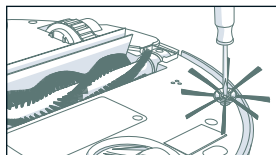
2

Use the cleaning tool to remove debris on the side brush and the socket where the side brush is held.



3

Replace the side brush and re-tighten the screw.

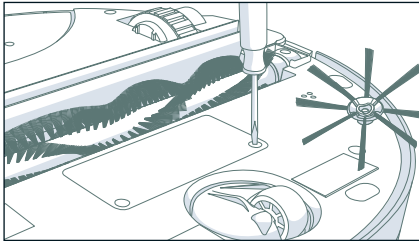


Battery

To replace Bob's battery:

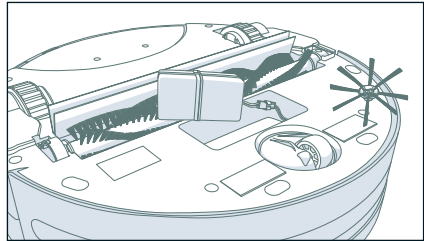
1

Remove the battery cover on Bob's underside using a Phillips head screwdriver.



2

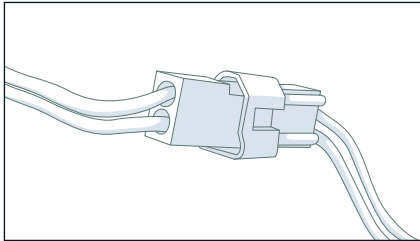
Lift the battery out of its compartment, and unplug the connecting wires.



Reminder:
After replacing the battery
Bob's cleaning schedule
should be reprogrammed
(see page 47).

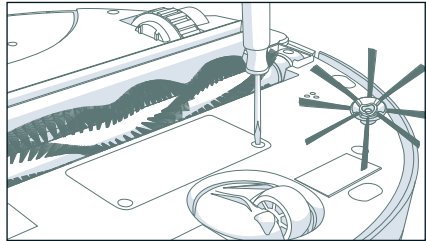
3

Plug the new battery in, and slide it into the empty compartment.



4

Re-tighten the screws on the battery cover.



Storing Bob

If you are not using Bob for an extended period of time, unplug his charging station, remove his battery, and store everything in a dry place at room temperature. Do not let Bob sit idly with his power switch ON for more than 5 days; switch him OFF and remove him from his station to conserve battery life.

Do not leave Bob
in direct sunlight.

Sensors

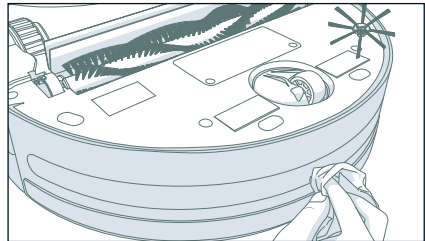
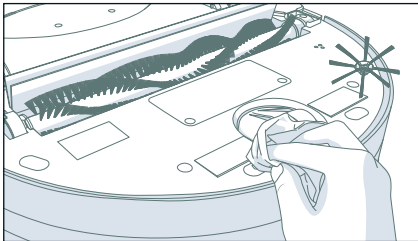
Cleaning Bob's Sensors

Edge and wall sensors

Dust on Bob's wall and edge sensors can reduce his performance. Bob's wall sensors are located along his bumper, and his edge sensors are located on his underside. Regularly cleaning these sensors ensures that Bob keeps working at his best.

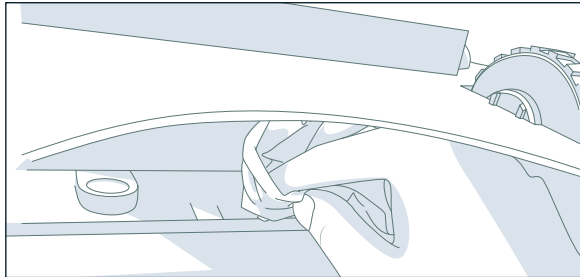
To do so:

Wipe the wall and edge sensors using a soft cloth slightly dampened with cold water or alcohol.



Dirt Sensors

For a more efficient clean, Bob is equipped with dirt sensors. If Bob reaches a particularly dirty spot while cleaning, his dirt sensors will activate, the word DIRTY will appear on his screen, and Bob will focus his attention on the spot. Bob's dirt sensors are located on the back wall of his interior, where the dust-bin attaches. To clean the sensors, wipe them with a soft cloth.



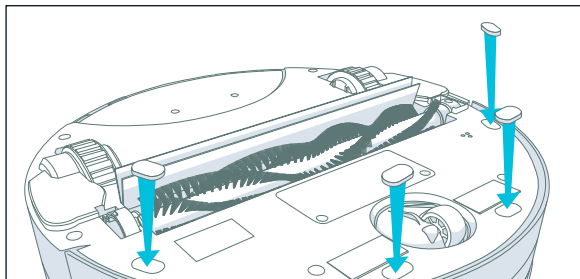
Blindfold Stickers

Dark-colored carpet and certain floor patterns may seem like edges to Bob's edge sensors. If you notice that Bob displays ERROR 04 while working on your carpet, you may need to "blindfold" him by covering his edge sensors.

To do so:

Flip Bob over and use the blindfold stickers that came in his box to blindfold him. Peel off the backs of each blindfold sticker and place one onto each of Bob's four sensors.

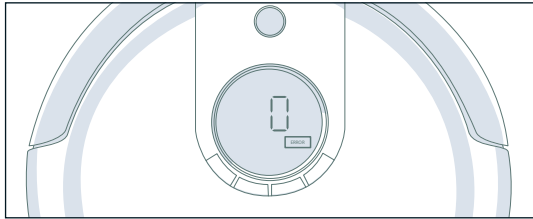
Make sure each sensor is completely covered. Remember, while Bob is blindfolded, he will not be able to detect stairs or edges!



Troubleshooting

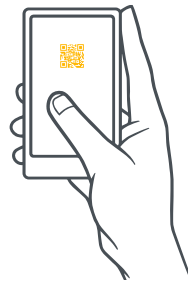
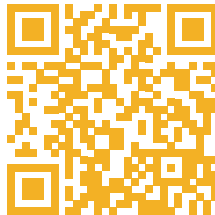
Error Codes

When Bob faces an uncomfortable situation, he will notify you by displaying ERROR and a number on his screen. Each number corresponds to a certain issue Bob is having.



If after attempting the suggested solutions Bob's problem persists, you may want to perform a home checkup test (see page 90). You may also contact our customer care center at support@bobsweep.com.

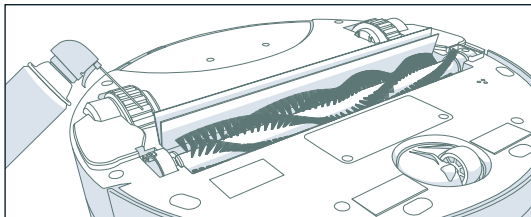
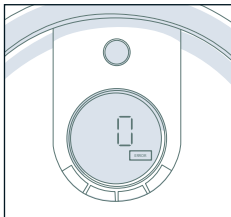
Visit bobsweep.com/standard-support or download the [bObsweep App](#) on your iOS or Android device for handy video guides, or scan this QR code:



Error Code 00: Left Wheel

What to do:

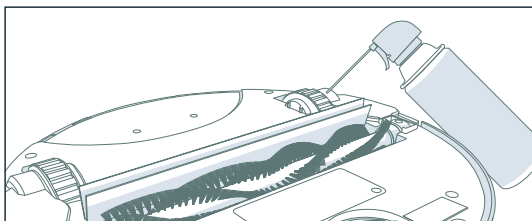
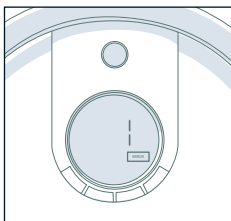
Start by checking the wheel for jamming. Use the cleaning tool or compressed air to remove any debris that may be jamming the wheel. If this does not solve the problem and Bob still displays Error Code 00, run a checkup test and see how the wheel performs (see page 90).



Error Code 01: Right Wheel

What to do:

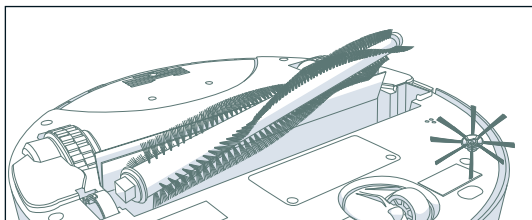
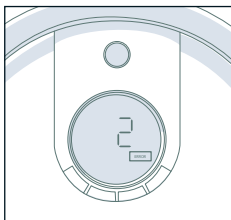
Start by checking the wheel for jamming. Use the cleaning tool or compressed air to remove any debris that may be jamming the wheel. If this does not solve the problem and Bob still displays Error Code 01, run a checkup test and see how the wheel performs (see page 90).



Error Code 02: Main Brush

What to do:

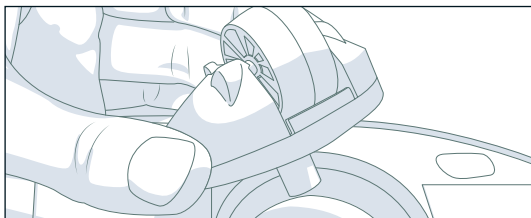
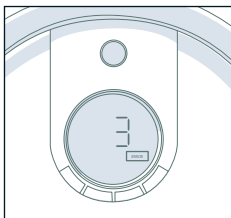
Remove the main brush using a flat head screwdriver, and clean it thoroughly from end to end (see page 64). You may use a pair of scissors to cut hair or thread wrapped around the brush, or a pair of tweezers to remove congestion from the notches where the brush is held. If Bob displays Error Code 02 while cleaning on a shag carpet or rug, you may remove his brush and allow him to vacuum without it.



Error Code 03: Front Wheel

What to do:

Use the cleaning tool or compressed air to remove debris congesting the front wheel. If the congestion is not removable from the outside, detach the front wheel and remove the obstruction. For a comprehensive how-to video, visit [owners.bobsweep.com](https://www.owners.bobsweep.com). If Bob's front wheel is clean and spinning freely, his front wheel sensor may need to be replaced.

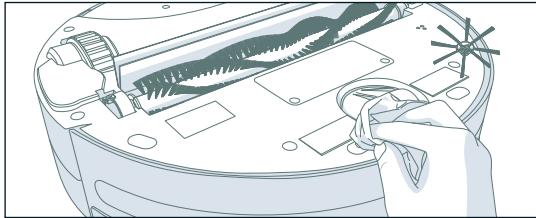
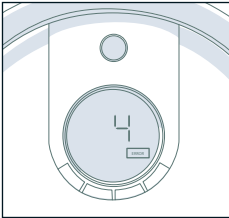


Error Code 04: Edge Sensors

Bob's four, oval-shaped edge sensors are located on his underside, near his bumper.

What to do:

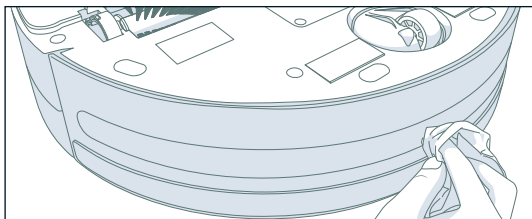
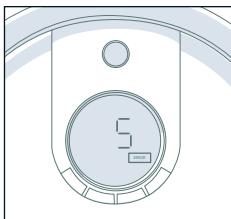
Wipe the sensors using a clean cloth, or dust them using compressed air. If Bob displays Error Code 04 while working on dark-colored carpet or patterned flooring, you may need to blindfold him (see page 74).



Error Code 05: Wall Sensors

What to do:

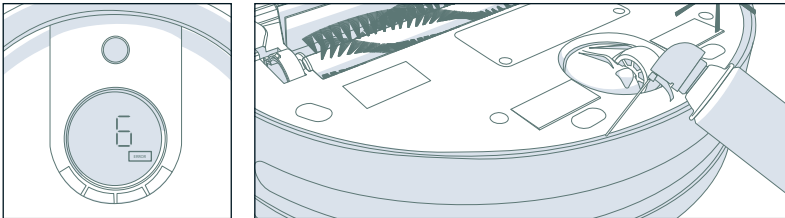
Use a clean, damp cloth to wipe away any debris from the strip on Bob's bumper. Gently tap the bumper or use compressed air to clear it of debris. If the issue persists, try running a checkup test (see page 90).



Error Code 06: Touch Sensors

What to do:

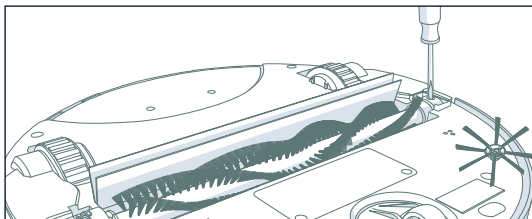
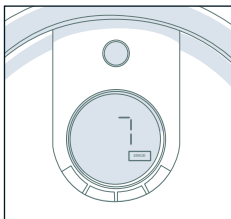
Gently tap the bumper or use compressed air to clear it of debris. Press each end of the bumper separately until you hear a tiny "click." If the bumper is not clicking on its ends, Bob's touch sensors may need to be replaced.



Error Code 07: Main Brush Installation

What to do:

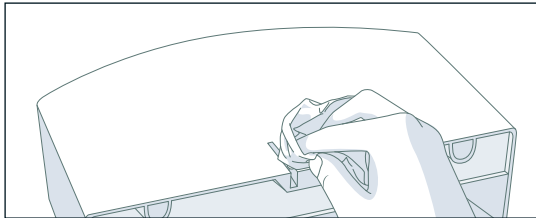
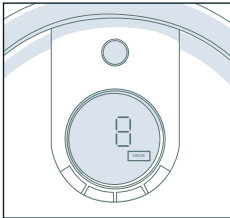
Use a flat head screwdriver to remove the main brush and clean the ends. You may use a pair of tweezers to remove congestion from the notches where the main brush is held. Make sure the brush's square end fits securely in the corresponding square notch in the main brush compartment.



Error Code 08: Dustbin

What to do:

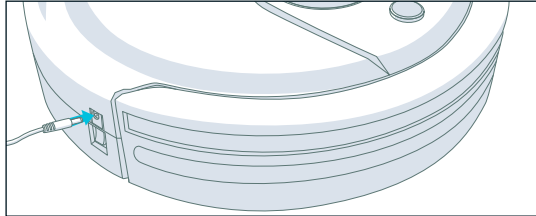
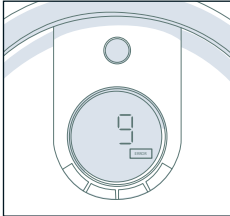
Remove Bob's dustbin and empty it. Turn the dustbin around and gently wipe the two metal connectors on its bottom with a dry cloth. If the two metal connectors seem damaged, they may need to be replaced. Lastly, clean the metal contact points inside Bob where the dustbin is inserted.



Error Code 09: Mainboard

What to do:

Do a mainboard reset by flipping Bob's power switch OFF and plugging the adapter from his station into the inlet above his power switch. Allow Bob to charge for at least 2 hours before asking him to clean again. If Bob is still displaying Error Code 09, send a short explanation to support@bobsweep.com, and leave the rest to us!



Error Code 10: Power System

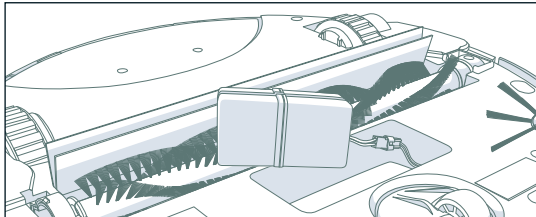
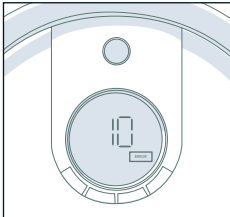
If Bob stops working and displays Error Code 10, or displays the Error Code while on his charging station, his battery may be below the threshold needed to properly function.

What to do:

Remove him from the station and check his battery connection. Open the battery compartment and unplug the battery. Wait 30 seconds, then reinstall the battery.

Plug the charging adapter directly into the inlet above his power switch. Let him charge with his adapter overnight.

If Bob is still displaying Error Code 10, he may need a replacement part. Contact support@bobsweep.com for further assistance.



Home Checkup Test

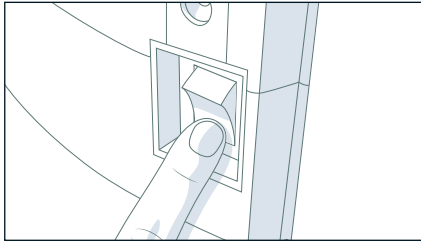
If Bob is not performing as he should, you can diagnose the problem with a simple home checkup test.

If Bob fails any part of the checkup test, he may need a replacement part. In this case, please call our customer care center at [1-888-549-8847](tel:1-888-549-8847) for toll-free support in the US and Canada, or email us at support@bobsweep.com.


Put Bob in checkup mode:

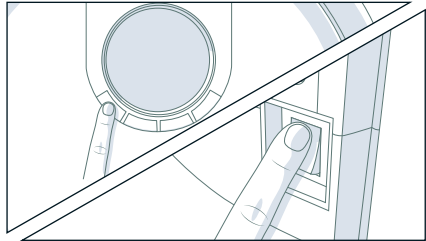
1


Flip Bob's power switch OFF and place him on a light-colored surface.



2

While holding down the  button on Bob's cover, flip Bob's power switch ON.

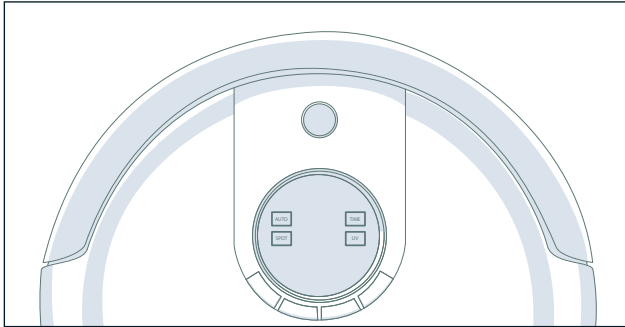


Bob will chirp three times to let you know he is now in checkup mode. The screen will show a word or a number sign. You may release the  button. Do not press any additional buttons.

Step One: Edge Sensors

You should see AUTO, TIME, SPOT, and UV lit on Bob's screen.

If all four lights do not turn on, flip Bob over and wipe his edge sensors with a clean cloth. See if all four lights turn on now.



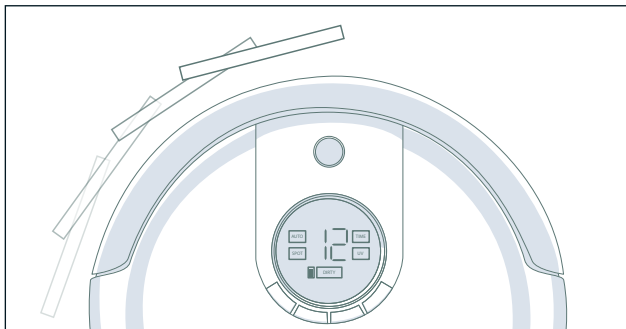
Lift Bob about 6 inches (15 cm) off the ground. You should see the four lights turn off.

Place Bob back on the floor and move on to the next step without pressing any additional buttons.

Step Two: Wall Sensors

Use a thick, flat, and white surface to imitate a wall in front of Bob. Drag the imitation wall from the left side of Bob's bumper around to the right side.

The first battery bar, second battery bar, third battery bar, DIRTY, and ERROR should light up one-by-one as you do this.

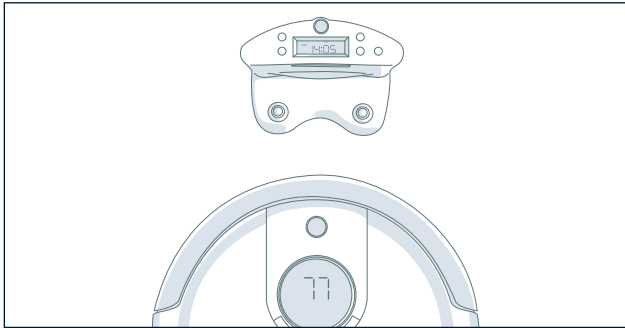


You may now move on to the next step of the checkup test. Do not press any additional buttons.

Step Three: Charging System

Press Bob's  button once.

Place Bob about 5 inches (18 cm) away from his charging station with the middle of his bumper directly facing the sensor on top of his station. Bob's screen should display the number 77.

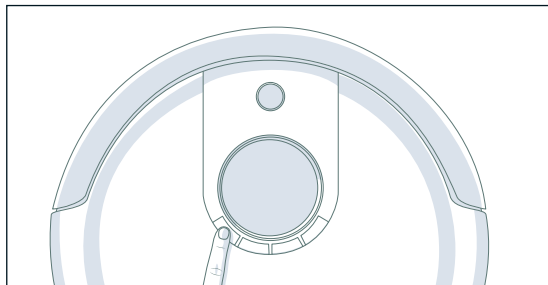


If you see a different number, make sure that Bob's bumper is perfectly aligned with the sensor on top of his station. If Bob still does not display 77, clean the window on the charging station and the small hole in the center of Bob's bumper.

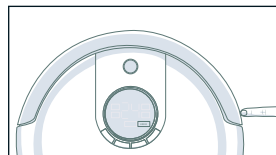
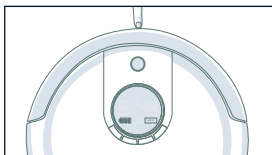
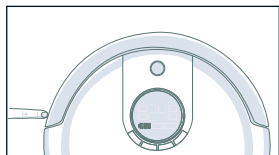
Do not press any additional buttons. Continue to the next step.

Step Four: Touch Sensors


Press the  button on Bob's cover once. Bob's screen will go blank.

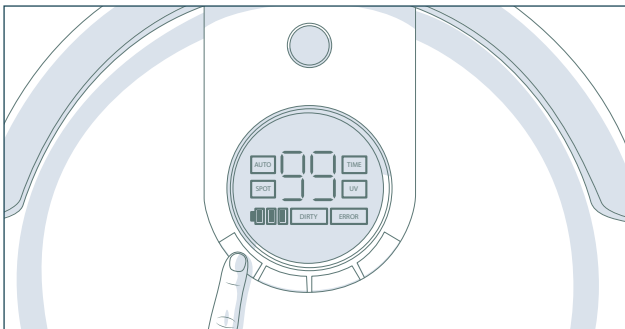


Press the left side of Bob's bumper and the battery bars should light up on his screen; release the left side and the bars should disappear. Next, press the right side and ERROR should light up; release the right side and ERROR should disappear. Press the center of the bumper and both the battery bars and ERROR should light up at the same time.



Step Five: Display Screen

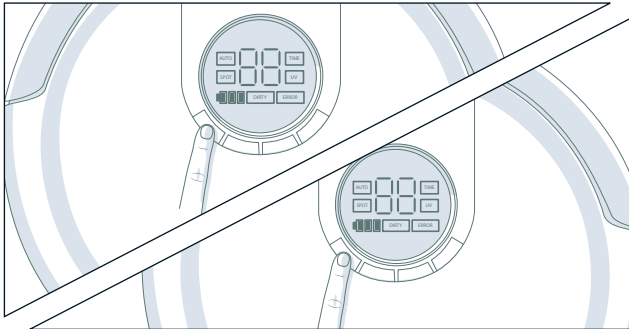
Press the  button one more time. Each icon on the screen should light up in a repeating rotation.




Step Six: Brush and Vacuum Suction

Press the  button again. Now press the  button.


The main and side brushes should spin, and air should flow out of the back of the dustbin. If you do not feel air flowing out of the dustbin, then Bob's vacuum motor may need to be replaced. If the brushes are not moving, remove and clean them before repeating the test (see page 64).

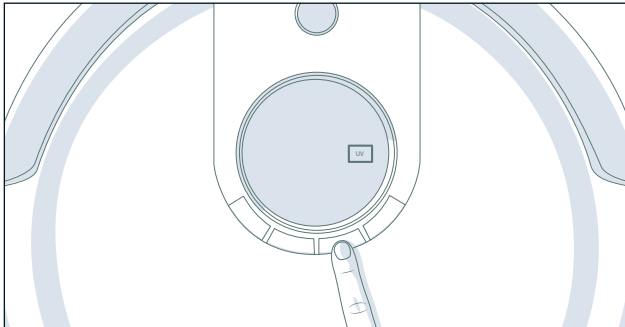


Step Seven: UV Light and Wheels

Lift Bob off the floor or place him on his side to keep him from running away! Next, press the  button and his wheels should drive forward.

Flip Bob over and you should see his UV light on. Do not look directly into the UV light.

Press the  button once more. Bob's wheels should drive backwards and his UV light should turn off.



If Bob completes the checkup test without any issues, then his internal parts are working properly! Contact support@bobsweep.com if you have any questions, as our doctors at the bObsweep hospital are always ready to help!

Warranty Information

Warranty Information

A bObsweep Standard purchased from an authorized seller includes a 1-year limited warranty, 1-year warranty on the battery, 5 years of subsidized repair, and a lifetime of support. The warranty covers labor and all parts, except brushes, filters, and mopping cloths. Postal charges are not covered by the warranty.

Additional coverage plans are available for purchase at bobsweep.com/coverageplan.

After Bob's 1-year warranty expires, all his replacement parts and visits to the bObsweep hospital are subsidized between 25% – 50% for the next 5 years.

To activate Bob's warranty, keep your original purchase receipt and register him at bobsweep.com/warranties.

Bob's Cleaning Behavior

Bob's cleaning pattern may look quite different from the way a human would clean: he may spin in a gradually widening circle, follow along walls, or zigzag across a small area. Sometimes he may seem to be ignoring some spaces or spending too much time on others — but don't worry! Bob's dirt sensors tell him to pay more attention to particularly dusty or soiled areas. Rest assured, Bob will efficiently clean your home within the course of a full cycle — just check his dustbin for the evidence!

It is best to let Bob work in his own way, even if his movements appear odd. Moving him around, manipulating his movements, or picking him up may confuse him and disrupt his cycle.

If you wish to control Bob's movements manually, you may use the navigational buttons on his remote.

Bob's Challenges

Unique Furniture

Bob is designed to maneuver around furniture of most shapes and sizes, but certain configurations may confuse him temporarily. Bob may sometimes find it difficult to clean under chairs with narrow legs, or furniture that is too low for his bumper sensors to detect. Specialty furniture, such as chairs with wheels or stools with circular bases, may also confuse him for a moment — but don't worry, Bob usually finds his way around with time.

Blindfold Stickers

Bob uses infrared light to detect edges and stairs; because dark-colored carpet absorbs most light, it may seem like an edge to Bob's sensors. If Bob displays ERROR 04 while working on dark-colored carpet, simply cover the four edge sensors on his underside with the blindfold stickers that came in his box (see page 74). Just remember that when Bob is "blindfolded" he will not be able to detect edges or stairs!

Main Brush

Bob's main brush is not designed to clean shag carpet or rugs with long fibers or fringes. You may remove Bob's main brush and allow him to vacuum without it, but he will not clean as effectively.

Mop

Bob's mop, which attaches to his underside, is designed to sit flat against the floor and leave behind a clean trail. Because of this, Bob may have a tough time climbing over elevated surfaces while mopping. Make sure to remove Bob's mop when he is not cleaning smooth surfaces such as tile or hardwood.

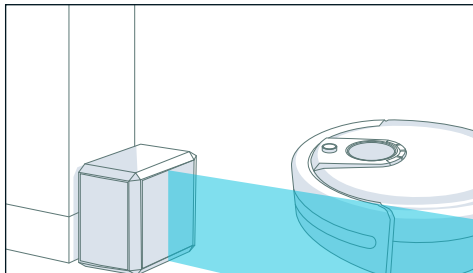
Inclines

Sometimes Bob will attempt to drive up angled surfaces, get stuck, and then decide to clean somewhere else. This is because Bob wants to cover every spot in your home, and will try his hardest to overcome any obstacle!

As long as Bob does not display an Error Code on his screen, let him continue cleaning and find his own way around. Take note of the areas Bob finds the most challenging, and if possible spread or adjust some of your furniture accordingly.

The Solution: blOck (sold separately)

If Bob finds a part of your home challenging to clean, use blOck to keep him away. blOck emits a digital boundary Bob will not cross.



FAQs

1. Where can I find Bob's how-to videos?

Bob's "training" videos can be found at Bob's support page:
bobsweep.com/standard-support

2. How long should Bob's battery last?

The exact time depends on the age of the battery and the type of surface Bob is cleaning. Generally, the smoother the surface (e.g. hardwood or tile), the longer the battery will last. When fully charged, a new Bob usually cleans for 45 to 90 minutes.

3. How do I know that Bob is fully charged and ready to clean?

When Bob charges using the charging station or charging adapter, the battery bars on his display screen flash. When Bob's battery is fully charged, these bars remain solid.

4. How often should I empty the dustbin?

Bob's dustbin has a 1000 mL capacity — three times larger than most robotic vacuum cleaners on the market! This means you may not need to empty the dustbin immediately after every cleaning. Depending on the size of the room and the amount of debris piled up, Bob may be able to perform multiple cleaning cycles before he fills his dustbin. Simply remove the dustbin and check to see if emptying is necessary.

5. How often should I clean Bob's brushes?

Bob's brushes do a lot of the work picking up hair and larger debris, so it is recommended that you clean the main and side brushes once a week. If you notice a thick covering of hair and debris on his brushes, remove and clean them. This ensures they stay in good condition for a long time. Remember to also clean the notches on Bob that hold the brushes in place.

6. My Bob won't turn on no matter what I do.

If Bob does not start after flipping his power switch ON, his battery has likely drained too low to operate. To recharge him, place him on his charging station with the metal plates on his underside sitting on top of the nodes on his station. Alternatively, you can unplug the adapter from the charging station and plug it directly into the inlet above Bob's power switch. When Bob charges, the battery bars on his display screen flash. Let Bob recharge fully before using him again.

7. Why is my Bob beeping?

Bob beeps when he encounters a problem and needs assistance. In addition to beeping, Bob will display an Error Code on his screen, which lets you know why he has stopped (see page 78).

8. Bob is having trouble finding his charging station. Where is the best place to put his station?

Bob will find his station more easily if you place it in a central location with plenty of space around it, so that he may detect it from afar. To facilitate Bob's docking, place the charging station against a wall on a flat surface (like hardwood or tile) instead of carpet. To increase Bob's chance of finding his station, place the station in a spot where Bob has a higher chance of passing through.

9. I am having problems removing Bob's brush.

If the main or side brushes are difficult to remove, it is likely because hair, thread, or other debris are clogging the areas where they attach to Bob. It is best to clean Bob's brushes about once a week to prevent buildup. You may use scissors to cut the hair wrapped around the brushes, until you are able to remove them. You may need to gently pull the main brush up or down to reach the corners, but do not force the brush out as this can damage it.

10. Bob gets stuck under my furniture or travels over wires that tangle up his brush. How can I stop him from going into these areas?

If Bob maneuvers under a piece of furniture and there is only one open entrance, he may need a few minutes to figure out how to exit on his own. You will not need to assist him when this happens, unless Bob stops cleaning completely and starts beeping. If you would like Bob to avoid a certain area, such as an area with lots of wires, you may use bIOck (sold separately) to create a digital barrier.

11. Why does Bob start cleaning when I did not tell him to clean?

Bob will start up on his own when he is scheduled to clean, or when he is on auto-resume mode. Bob's cleaning schedule is displayed on his charging station. Bob will automatically start cleaning on the time and days of the week he is scheduled to clean. A broom icon and the word CLK on the station's screen means Bob has a scheduled cleaning coming up. Bob works on a 24-hour clock, so if he is scheduled to clean at 08:00, then he will begin cleaning at 8 am; if he is scheduled to clean at 20:00, then he will begin cleaning at 8 pm. A broom icon and the word GO on the station's screen means Bob is on auto-resume mode. On auto-resume, he will automatically begin cleaning after he has fully charged. To disable auto-resume, press the OK/Cycle button on the station. The broom and GO will disappear.

12. When should I use different cleaning modes?

Robot mode is Bob's default mode and gives him enough time to thoroughly cover a large area. If you would like to clean a smaller area, you may use Quick Clean mode, which lasts 30 minutes, or Touch Up mode, which lasts 15 minutes.

Waffle Track™ and Spiral Track™ are best used when cleaning a small spill. When Waffle Track™ is selected, Bob travels in a grid pattern; when Spiral Track™ is selected, Bob travels in a gradually widening circle. Select Wall Track™ to make Bob travel along the perimeter of your room.

13. Bob is stopping and displaying ERROR on his screen. How can I fix this?

Bob's Error Code lets you know the specific reason his work has been interrupted. This allows you to identify the source of the problem quickly. An Error Code rarely signals a defect, and usually has a simple solution. Along with ERROR, there will also be a number in the center of Bob's screen. The numbers range from 0 to 10. Each number represents an issue with a specific part on Bob. Refer to the Troubleshooting section of this manual (page 76) for the cause of the problem as well as the solution.

14. What is the best way to clean Bob's wheels?

Use the cleaning tool or compressed air to clear the creases of the wheels. For a more thorough clean, wipe the sides and bottoms of the wheels as they spin during checkup mode (see page 90).

15. My Bob just stopped while cleaning and the screen turned off. What do I do next?

Like other electronic devices with a CPU (computers, smartphones, etc.), Bob may experience a momentary halt in his operating system. You can usually get Bob back to work by simply flipping his power switch OFF and ON again. If this does not solve the issue, Bob might need a mainboard reset. To do so, flip his power switch OFF and plug the charging adapter directly into the inlet above his power switch. Leave him to charge overnight to fully refresh his system.

16. I have a question and need to contact Bob's support team. How do I do that?

Our devoted team is always eager to help you! You can reach us by phone or e-mail. Call us for toll-free support in the US and Canada at [1-888-549-8847](tel:1-888-549-8847), or e-mail us at support@bobsweep.com. Our goal is to get back to you within a day.

To watch Bob's how-to videos, order parts, and connect with your extended bObsweep family members, visit bobsweep.com/standard-support or download the [bObsweep App](#) on your iOS or Android device.

End User License Agreement for Bobsweep Software and bObsweep

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TERMINATION: This Agreement becomes effective on the date you accept this Agreement and will continue until terminated as provided for in this Agreement. You may terminate this Agreement voluntarily at any time. Bobsweep may terminate this Agreement at any time if you are in breach of any of its terms and conditions, and may refuse to license the Bobsweep Software or the Bobsweep to you after termination. Upon termination by either party, you will immediately return to Bobsweep or destroy the Bobsweep Software and the Bobsweep and all your copies thereof. Articles 5 and 7 through 17 of this Agreement shall survive such termination. U.S. **GOVERNMENT RESTRICTED RIGHTS:** The Bobsweep Software and the Bobsweep are provided with "RESTRICTED RIGHTS." Use, duplication or disclosure by the Government is subject to restrictions set forth in FAR52.227-14 and DFAR252.227-7013 et seq. or its successor. Use of the Bobsweep Software or the Bobsweep by the Government constitutes acknowledgment of Bobsweep's rights in them.

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INTERPRETATION: The provisions of this Agreement are severable. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. Any law or regulation which provides that the language of a contract shall be construed against the drafter shall not apply to this Agreement.

INTEGRATION: This Agreement represents the complete agreement concerning the subject matter hereof, and any and all understandings, conversations and communications, proposals, and counterproposals, oral and written (including any draft of this Agreement) are merged into and superseded by this Agreement and shall be of no force or effect, except as expressly provided herein. No such understandings, conversations, communications, proposals, counterproposals or drafts shall be referred to in any proceeding concerning this Agreement. Further, no understanding contained in this Agreement shall be modified, altered or amended, except by a writing signed by the party against whom enforcement is sought.

ARBITRATION: All disputes relating to this Agreement (excepting any dispute relating to intellectual property rights) shall be subject to and binding arbitration, with the losing party paying all costs of arbitration. Any arbitration relating to this Agreement shall be held in California, under the auspices of an arbitrator selected by Bobsweep. Any litigation relating to this Agreement shall be subject to exclusive venue and jurisdiction in the federal and state courts of California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys fees and expenses.

APPLICABLE LAWS: Any claim arising under or relating to this Agreement shall be governed by the internal substantive laws of the Commonwealth of California, without regard to its principles of conflict of laws. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.

